

# Detailed information notice

## ONLINE SERVICES

Last update: 14/10/2022

The purpose of this information notice, concerning the aforementioned processing activity, is to provide you with all items of information prescribed by the applicable Regulation and, in particular, by the GDPR.

### ➤ Identity and contact details of the controller(s)

#### **Saint-Gobain Isover**

RCS Nanterre 312 379 076

Tour Saint-Gobain – 12 place de l'Iris – 92400 Courbevoie – France.

### ➤ Privacy Correspondant contact details

To exercise your rights or for any question on the processing of your personal data within this framework, you can contact our Privacy Correspondant on: [privacycontact.sgisover.fr@saint-gobain.com](mailto:privacycontact.sgisover.fr@saint-gobain.com)

### ➤ Object of the processing

#### ○ **Purpose(s):**

- A. This processing activity has been set up to allow our clients and prospects to obtain reports about various aspects for their potential future projects (notably dimension, acoustic, thermic, quantity...) and notably to:
- Allow you to access online services
  - Allow you to create a user account and access an upgraded version of the online services
  - Allow you to access the specific files created for your projects (bill of quantities for instance) and registered on your user account
  - Allow you to create/update/modify/erase your personal information in your user account and notably the information necessary for the use of the online service(s);
  - Allow you to consult your favorite contents;
  - Allow you to manage your preferences.
- B. It also aims at:
- Enabling us to propose you services and products tailored to your needs.
- C. As well as:
- Creating and analyzing studies and surveys (online, paper, etc.);
  - Producing statistics and reports based on connection data on the use of an online public communication service (website, page on social networks, etc.);
  - Managing the requests for the exercise of rights where applicable;
  - Managing audits, litigations and pre-litigation where applicable;
  - Managing the IT systems security.

#### ○ **Legal basis for the processing:**

- **For the use of the online services and/or the creation of your user account**
  - Execution of a contract (Article 6.1 b of the GDPR).
- **For the proposition of services and products if you are a prospect**
  - If you are a prospect, the process of your data will be made only if you give us your prior consent (Article 6.1 a of the GDPR)

- **For the proposition of services and products if you are a client**
- If you are one of our client, the process of your data will be based on our legitimate interest (Article 6.1 f of the GDPR).
- **For the other purposes listed in paragraph C in the above list of Purpose(s)**
- the process of your data will be based on our legitimate interest (Article 6.1 f of the GDPR)

You will have the possibility to exercise your right to withdraw or object easily by contacting our Privacy Correspondant on: [privacycontact.sgisover.fr@saint-gobain.com](mailto:privacycontact.sgisover.fr@saint-gobain.com)].

### ➤ Data and retention periods

Data categories	Data sources	Retention periods
Name*, surname*, activity type*, company*, professional email*, position, city, country, phone number	Direct source	1 year from the last activity (email sent 1 month before deletion).
Connection and surfing data	Direct source	13 months (by the cookies user, <a href="#">click here</a> to check our policy).

### ➤ Recipient(s)

We may share your personal data internally and externally in accordance with our Privacy Policy available on: <https://www.isover-technical-insulation.com/privacy-policy>

Authorized persons:

- from commercial and marketing departments, for their respective perimeters;
- in charge of application management and IT infrastructure.

### ➤ Data transfer outside the scope of European Union law

Personal data may be transferred outside the European Union, notably in the United States. Safety and confidentiality of these transfers are contractually guaranteed by the application of the standard contractual clauses elaborated by the European Commission.

### ➤ Rights of Data subjects

The regulations may allow you to exercise the following rights concerning your personal data:

- Right of access;
- Right to rectification;
- Right to erasure;
- Right to restriction of processing;
- Right to withdraw;
- Right to object;
- Right to data portability.

If you consider, after contacting us, that your rights are not respected or that this data processing does not comply with privacy rules, you have the right to lodge a complaint with the competent supervisory authority.

### ➤ Additional information

The elements of this detailed information notice may change according to the requirements of applicable local law.

In France, you have the right to define guidelines on the handling of your personal data after your death.

**To consult at any time, the information related to your data and your rights, go to <https://www.isover-technical-insulation.com/your-data-and-your-rights>**

**You may also consult our Privacy Policy on our corporate website: <https://www.isover-technical-insulation.com/privacy-policy>.**